

MSP or MVP

A Managed Service Program (MSP) and a Master Vendor Program (MVP) are contingent workforce management programs with different approaches and objectives.

An MSP aims to optimize workforce management across multiple vendors, while an MVP focuses on consolidating your contingent workforce management through a single vendor. The choice between these programs depends on your company's specific needs, preferences, and the complexity of your contingent workforce requirements.

Managed Service Program (MSP)

A type of business process outsourcing (BPO) that helps organizations manage their contingent workforce or temporary workers.



Account Teams - Oversee the entire contingent workforce program, including suppliers. This includes facilitating requisitions, interview coordination, oversight of hiring and onboarding, sending invoices, payment processing, and reporting and analytics.

Master Vendor Program (MVP)

A contingent workforce management solution where a single vendor acts as the primary supplier of temporary staffing to a client organization.




Account Teams - Coordinate and manage the supply of contingent workers—from sourcing and recruiting to onboarding, invoicing, compliance, performance management, and offboarding.

MSPs and MVPs offer several benefits to organizations that rely on contingent workers.

MSP Benefits


Multiple vetted diverse and uniquely skilled suppliers—with proven performance in job categories specific to your organization—all on a level playing field

 A highly agile model that can be seamlessly scaled up or down to adjust to market demands

A program built to manage all labor categories across all locations while ensuring the highest candidate quality and most competitive rates

One contract and consolidated invoicing on one billing cycle


Greater visibility into costs across 16 categories resulting in 8-20% savings

 A suite of technology provides advanced workforce analytics and reporting and viability into spend

Supplier-funded, ensuring no additional cost to your organization

Reduced contingent labor lifecycles and time-to-fill rates

MVP Benefits


 MVP owns recruitment with an 85-95% fill ratio

Enhanced responsiveness, quality submittals vs. quantity, and quickest to submit

Dedicated program and recruitment team with a single point of contact

Standardized and efficient processes with consistent onboarding and compliance metrics

Complete performance reporting with the Vendor Management System (VMS) tool

 Economies-of-scale pricing to create significant cost savings

One contract and consolidated invoicing on one billing cycle.

We can assess your organization's specific contingent labor needs and objectives to gain insights and provide guidance on the best program option to suit your hiring needs.

